

1. Mutual respect

Residents are expected to show consideration for one another. Quiet hours are from 22:00 to 07:00. Music and electronic devices must be kept at a volume that cannot be heard outside the room.

2. Presence/absence

Residents may move into their rooms in the casa florentini on Sundays from 16:00 to 22:00. On arrival, they must enter their name in the arrival list at reception. Residents who will not be sleeping in the casa must notify reception or the house management.

3. Door badge/property damage/due care/electricity

If a door badge is lost or property is damaged, residents must inform reception or the house management immediately. Residents must treat the facilities provided in the casa florentini with due care.

Residents who use high-consumption electrical devices such as refrigerators, electric heaters, fans, e-bikes or e-scooters will be charged CHF 30.00 per device per quarter. A lost door badge is charged at CHF 50.00.

4. Smoking/drugs/alcohol

The casa florentini is smoke-free. The consumption, sale and storage of drugs and alcohol are prohibited throughout the casa florentini. Substances discovered during room inspections will be confiscated and disposed of. They will not be returned.

5. Meals

Meals may be taken in the restaurant from Monday morning to Friday lunchtime at the following times: breakfast 06:00-08:00, lunch 11:45-13:00, dinner 17:30-18:45 (by prior arrangement, dinner is also available later in the evening). Meals are to be eaten in the restaurant, not in the rooms.

6. Illness

From Sunday evening (19:00) until Friday noon (12:00), residents who are ill can obtain a hot water bottle, a thermometer and tea on request.

7. Weekend

Residents may spend the weekend in the casa florentini twice a month, subject to prior registration and provided they comply with the house rules. Weekend stays are the residents' own responsibility. At weekends and during the casa's holiday closures (Betriebsferien), only registered residents have access to the casa (day and night). Residents must register by entering their name in the weekend list at reception no later than Thursday at 20:00. Under-age residents

require written confirmation from their parents (a telephone call is not sufficient).

It is not possible to take up permanent residence in the casa florentini: residents can only register with the City of Chur as weekly residents (Wochenaufenthalter:innen) and must return regularly to their place of residence (home municipality) at weekends.

8. Visits

Visits to the access-controlled area of the casa florentini are permitted from Sunday evening (19:00) until Friday (14:00), subject to prior registration; visits must end by 22:30 at the latest. Visitors register at reception or with the house management. Overnight stays by visitors are permitted twice a month for one night at a time, subject to prior registration. They require the consent of the resident's room-mate and, in the case of minors, the written consent of the parents; a fee based on actual costs is payable at reception. Overnight visits by guests of a different gender are permitted only for residents accommodated in a single room.

Visits are not permitted during holiday closures.

9. Parking spaces

The casa florentini has parking spaces for bicycles, but not for cars.

10. Going out

Under-age residents must be back in the casa by 23:00. A door badge for a later return is issued only if the parents have given prior notice by telephone.

11. Emergencies

In justified, urgent emergencies that cannot wait, outside the opening hours of reception (Sunday 19:00-23:00, Monday to Thursday 17:00-23:00) and the restaurant (Monday to Friday 06:00-13:00), residents may call the current emergency number (see notice at reception). There must be a major emergency (water, general power failure, heating, keys).

If the emergency service is used for minor matters, the call-out will be invoiced separately.